



Communicable Disease Prevention Plan

(formerly known as our Covid-19 safety plan)

Hello skiers, snowshoers, furry friends, and lovers of snow. From the staff and board members of OSC, we welcome you back for another rockin' season! We're all giddy to get playing in the snow, and we know you are too. Please take a moment to read through what this season will look like in terms of our COVID-19 policies and don't hesitate to reach out if you've got any suggestions, questions, or concerns. Let's have another season of keeping each other safe, and doing it all in the name of a good snow day!

Your team,
OSC Staff and board

What you can expect from us

- Masked and friendly staff to help you with trail reports, trail recommendations, and all things ski and snowshoe
- All staff you encounter will have gone through a health screening before starting their shift
- Diligent attention to advances and changes to any COVID-19 mandates issued by the Government of BC and/or Interior Health
 - And clear communication with you about how things are changing and why
- Proper signage in all our buildings regarding covering sneezes and coughs, and proper hand hygiene
- Hand sanitizer for your use in all public buildings (day lodge and washrooms)
- Enhanced cleaning in all our buildings, especially the day lodge and the bathrooms
- Rental and ticketing services **outside** ticket booth and rental shop
- A warm and toasty day lodge which is first and foremost encouraged for use as a warming hut, rather than a lunch room to allow for everyone to enjoy without overcrowding or compromising their health
 - Day lodge will have an exit out the back door near the snowshoe trails to avoid traffic jams
 - Each table will have signs to indicate whether they have been sanitized or not
 - Staff will be checking the day lodge fire, and sanitizing once an hour
- The continued customer service and incredible skiing you've enjoyed for years!

What is expected of you

- At this time, masking in all areas where you may be in close proximity to someone (please email us about any exemptions)
 - Inside the day lodge
 - Inside the washrooms
 - Outside the rentals shop on a busy day
 - At the main trail head on a busy day
- Respecting our request that no one enter the ticket booth or rentals shop. Our staff is more than happy to help you outside these buildings due to poor ventilation
- Following all foot traffic signs in the lodge
- Not moving or rearranging tables and chairs in the lodge
- No mingling in the lodge with other tables
- Keeping it to one party per table in the lodge (there is no limit on how many people per table)
- Being respectful of the occupancy limits in the washrooms. There is no secondary exit and therefore one way traffic is not an option
- Your excellent patience and kindness towards our staff. We are all doing our best to make everyone's experience at OSC a safe, fun, and memorable experience.